Pennsylvania
Electric Shopping Statistics
As of December 31, 2025

PENNSYLVANIA OFFICE OF
CONSUMER ADVOCATE

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Number of Customers Served By An Alternative Supplier 3/31/2026				
Company	**Residential**	**Commercial**	**Industrial**	**Total**
Duquesne Light	112,104	23,986	617	136,707
MetEd	103,793	29,072	789	133,654
PECO Energy *	299,270	62,587	2,740	364,597
Penelec	85,668	34,173	739	120,580
Penn Power	25,868	10,211	250	36,329
PPL *	441,034	91,050	1,222	533,306
UGI	463	847	82	1,392
West Penn Power	109,533	36,697	892	147,122
Totals	**1,177,733**	**288,623**	**7,331**	**1,473,687**

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping

Pennsylvania Office of Consumer Advocate
3/31/2026

Number of Customers Served By An Alternative Supplier 12/31/2025				
Company	**Residential**	**Commercial**	**Industrial**	**Total**
Duquesne Light	113,064	23,810	633	137,507

MetEd	106,172	29,443	793	136,408
PECO Energy *	303,419	63,767	2,741	369,927
Penelec	86,878	34,624	742	122,244
Penn Power	26,574	10,384	251	37,209
PPL *	452,388	92,074	1,222	545,684
UGI	447	849	82	1,378
West Penn Power	112,150	37,575	892	150,617
Totals	**1,201,092**	**292,526**	**7,356**	**1,500,974**

Quarterly Variance				
Company	**Residential**	**Commercial**	**Industrial**	**Total**
Duquesne Light	-1%	1%	-3%	-1%
MetEd	-2%	-1%	-1%	-2%
PECO Energy *	-1%	-2%	0%	-1%
Penelec	-1%	-1%	0%	-1%
Penn Power	-3%	-2%	0%	-2%
PPL *	-3%	-1%	0%	-2%
UGI	4%	0%	0%	1%
West Penn Power	-2%	-2%	0%	-2%
Totals	**-2%**	**-1%**	**0%**	**-2%**

Percentage of Customers Served By An Alternative Supplier 3/31/2026				
Company	**Residential**	**Commercial**	**Industrial**	**Total**
Duquesne Light	20.20%	38.40%	68.30%	22.10%
MetEd	19.70%	41.80%	92.00%	22.40%
PECO Energy *	19.40%	37.50%	86.60%	21.20%
Penelec	17.10%	39.40%	91.00%	20.50%
Penn Power	17.10%	48.10%	87.40%	21.00%
PPL *	33.91%	47.14%	88.61%	35.67%
UGI	0.83%	9.57%	49.40%	2.14%
West Penn Power	17.20%	35.30%	82.60%	19.80%

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate
3/31/2026

Percentage of Customers Served By An Alternative Supplier 12/31/2025				
Company	**Residential**	**Commercial**	**Industrial**	**Total**
Duquesne Light	20.40%	38.20%	68.30%	22.30%
MetEd	20.20%	42.40%	92.40%	22.90%

PECO Energy *	19.70%	38.10%	86.60%	21.60%
Penelec	17.40%	39.80%	91.60%	20.80%
Penn Power	17.60%	48.80%	87.20%	21.50%
PPL *	34.81%	47.74%	88.55%	36.53%
UGI	0.80%	9.58%	49.40%	2.12%
West Penn Power	17.60%	36.10%	80.80%	20.30%

Quarterly Variance				
Company	**Residential**	**Commercial**	**Industrial**	**Total**
Duquesne Light	-1%	1%	0%	-1%
MetEd	-2%	-1%	0%	-2%
PECO Energy *	-2%	-2%	0%	-2%
Penelec	-2%	-1%	-1%	-1%
Penn Power	-3%	-1%	0%	-2%
PPL *	-3%	-1%	0%	-2%
UGI	4%	0%	0%	1%
West Penn Power	-2%	-2%	2%	-2%

Customer Load (MW) Served By An Alternative Supplier 3/31/2026				
Company	**Residential**	**Commercial**	**Industrial**	**Total**
Duquesne Light	100.85	1,039.00	452.16	1,592.01
MetEd	258.00	225.00	835.00	1,318.00
PECO Energy *	818.00	1,082.00	2,169.00	4,069.00
Penelec	151.00	276.00	893.00	1,320.00
Penn Power	64.00	132.00	299.00	495.00
PPL **	1,287.10	1,477.32	1,650.04	4,450.88
UGI	1.10	27.90	12.20	41.20
West Penn Power	286.00	311.00	1,340.00	1,937.00
Totals	**2,966.05**	**4,570.22**	**7,650.40**	**15,223.09**

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.
** PPL updated its methodology for calculating the customer load served by alternative supplier.

Pennsylvania Office of Consumer Advocate
3/31/2026

Customer Load (MW) Served By An Alternative Supplier 12/31/2025				
Company	**Residential**	**Commercial**	**Industrial**	**Total**
Duquesne Light	83.72	1,103.96	456.22	1,643.90

MetEd	228.00	219.00	843.00	1,290.00
PECO Energy *	831.00	1,087.00	2,171.00	4,089.00
Penelec	130.00	273.00	895.00	1,298.00
Penn Power	57.00	130.00	215.00	402.00
PPL *	1,316.71	1,486.87	1,647.31	4,450.88
UGI	1.00	22.90	12.90	36.80
West Penn Power	272.00	284.00	1,310.00	1,866.00
Totals	**2,919.43**	**4,606.73**	**7,550.43**	**15,076.58**

Quarterly Variance				
Company	**Residential**	**Commercial**	**Industrial**	**Total**
Duquesne Light	20%	-6%	-1%	-3%
MetEd	13%	3%	-1%	2%
PECO Energy *	-2%	0%	0%	0%
Penelec	16%	1%	0%	2%
Penn Power	12%	2%	39%	23%
PPL *	-2%	-1%	0%	0%
UGI	10%	22%	-5%	12%
West Penn Power	5%	10%	2%	4%
Totals	**2%**	**-1%**	**1%**	**1%**

Percentage of Customer Load Served By An Alternative Supplier 3/31/2026				
Company	**Residential**	**Commercial**	**Industrial**	**Total**
Duquesne Light	20.30%	74.70%	90.80%	66.80%
MetEd	19.97%	61.90%	97.00%	52.40%
PECO Energy *	20.20%	61.90%	94.80%	50.60%
Penelec	16.50%	60.40%	96.90%	57.60%
Penn Power	17.10%	74.10%	97.20%	57.40%
PPL *	37.01%	76.69%	99.79%	62.55%
UGI	0.83%	39.86%	78.88%	18.96%
West Penn Power	16.30%	56.80%	95.70%	52.40%

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** PPL updated its methodology for calculating the customer load served by alternative supplier.

Pennsylvania Office of Consumer Advocate
3/31/2026

Percentage of Customers Served By An Alternative Supplier 12/31/2025				
Company	**Residential**	**Commercial**	**Industrial**	**Total**
Duquesne Light	21.00%	75.70%	92.80%	70.00%
MetEd	20.30%	61.80%	97.30%	55.00%

PECO Energy *	20.60%	62.10%	94.70%	50.60%
Penelec	17.00%	60.90%	95.50%	60.30%
Penn Power	17.70%	74.30%	96.00%	55.60%
PPL *	37.99%	77.04%	98.75%	63.01%
UGI	0.82%	34.25%	80.05%	17.95%
West Penn Power	16.90%	58.30%	96.40%	54.00%

Quarterly Variance				
Company	**Residential**	**Commercial**	**Industrial**	**Total**
Duquesne Light	-3%	-1%	-2%	-5%
MetEd	-2%	0%	0%	-5%
PECO Energy *	-2%	0%	0%	0%
Penelec	-3%	-1%	1%	-4%
Penn Power	-3%	0%	1%	3%
PPL *	-3%	0%	1%	-1%
UGI	1%	16%	-1%	6%
West Penn Power	-4%	-3%	-1%	-3%

Number of Customers Served By An Alternative Supplier 3/31/2026

Company	Residential	Commercial	Industrial	Total
Duquesne Light	112,104	23,986	617	136,707
MetEd	103,793	29,072	789	133,654
PECO Energy *	299,270	62,587	2,740	364,597
Penelec	85,668	34,173	739	120,580
Penn Power	25,868	10,211	250	36,329
PPL *	441,034	91,050	1,222	533,306
UGI	463	847	82	1,392
West Penn Power	109,533	36,697	892	147,122
Totals	**1,177,733**	**288,623**	**7,331**	**1,473,687**

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping

Pennsylvania Office of Consumer Advocate
3/31/2026

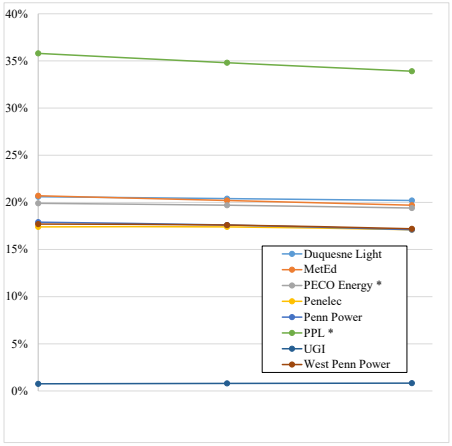
Percentage of Customers Served By An Alternative Supplier 1/0/1900

Company	Residential	Commercial	Industrial	Total
Duquesne Light	20.20%	38.40%	68.30%	22.10%
MetEd	19.70%	41.80%	92.00%	22.40%
PECO Energy *	19.40%	37.50%	86.60%	21.20%
Penelec	17.10%	39.40%	91.00%	20.50%
Penn Power	17.10%	48.10%	87.40%	21.00%
PPL *	33.91%	47.14%	88.61%	35.67%
UGI	0.83%	9.57%	49.40%	2.14%
West Penn Power	17.20%	35.30%	82.60%	19.80%

Totals may differ due to rounding.

PPL's and PECO's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate
1/0/1900



Company	Residential	Commercial	Industrial	Total
Duquesne Light	112,104 (20.2%)	23,986	617	136,707
MetEd	103,793 (19.7%)	29,072	789	133,654
PECO Energy *	299,270 (19.4%)	62,587	2,740	364,597
Penelec	85,668 (17.1%)	34,173	739	120,580
Penn Power	25,868 (17.1%)	10,211	250	36,329
PPL *	441,034 (33.91%)	91,050	1,222	533,306
UGI	463 (0.83%)	847	82	1,392
West Penn Power	109,533 (17.2%)	36,697	892	147,122
Total	**1,177,733**	**288,623**	**7,331**	**1,473,687**

Company	9/30/2025	12/31/2025	3/31/2026
Duquesne Light	21%	20%	20%
MetEd	21%	20%	20%
PECO Energy *	20%	20%	19%
Penelec	17%	17%	17%
Penn Power	18%	18%	17%
PPL *	36%	35%	34%
UGI	1%	1%	1%
West Penn Power	18%	18%	17%

45930	**46022**	**46112**